

# Health & Wellness Triage and Case Manager

## **About Fashion Institute of Technology:**

The Fashion Institute of Technology (FIT), part of the State University of New York and an internationally renowned college of art, design, business, and technology; with a strong emphasis on liberal arts, is seeking a Triage & Case Manager.

## **Job Description:**

Reporting to the Director of Health Services and the Director of the FIT Counseling Center, the Health & Wellness Triage and Case Manager will be responsible for the initial screening of student intakes and students who present as walk-ins into the Counseling Center, determining the need for and conducting immediate risk assessments. The Manager will build on and maintain our existing referral network of providers by initiating and maintaining ongoing relationships with community mental health providers, services and hospitals, and will facilitate referral for students requiring ongoing treatment, and coordinate successful continuation of care for students after referral. In addition, the Manager will be expected to facilitate hospitalizations and coordinate mental health treatment from intake to discharge. The Manager will provide outreach and psycho-education around issues of prevention and crisis management to the FIT college community. The Triage and Case Management Manager will work in both the Counseling Center and in Health Services and will be expected to work evening hours.

## **Primary Responsibilities**

Provide **triage** to the students presenting at the FIT Counseling Center

- Conduct initial assessment of students
- Follow-up with students after triage assessment

- Facilitate Crisis Intervention (hospitalization and follow-up) in conjunction with FIT Counseling Center, Health Services staff/family/Dean of Students as needed)

**Case management** and coordination of care in collaboration with Health Services

- Lead two case disposition meetings a week to facilitate assignment of triaged cases into short-term, in-house individual psychotherapy, group psychotherapy, FIT based resources or to outside referral sources and/or to appropriate community social programs and services).
- Expand and maintain database of referrals and community resource options
- Facilitate referral of students to community providers
- Hospitalization follow-up and school readmission entry interviews/assessments for clearance to return to residential life halls and classes providing recommendations to students for on-going care and academic support

Candidate **must** be able to work as part of a team as well as independently in a high-pressure, fast-paced, environment, and be able to interact with other departments and administration as a knowledgeable, confident, and well-spoken representative of FIT health and wellness initiatives, including health and counseling services.

## **Requirements:**

### **Minimum Qualifications:**

- Licensed clinician (LMSW, LCSW, PhD, PsyD, EdD, LMHC, NP).

### **Required Experience:**

- 3 years triage experience in a college counseling center or hospital setting
- Case Management experience
- Prior experience providing outreach services
- Prior work with adolescents and young adult
- Knowledge of community mental health resources and facilities
- Prior experience and comfort working with a diverse student population

- Knowledge of and familiarity with insurance providers and networks

**Additional Desired Experience:**

- Experience in inpatient facilities
- Experience utilizing electronic medical records
- Experience with substance abuse
- Experience with DBT techniques

**Additional Information:**

**Salary:** Schedule (96)

**Application Instructions:**

In order to be considered for the position, you must submit the following documents online:

- Resume
- Cover letter

Please note that due to the high volume of applications we receive, we are unable to contact each applicant individually regarding his or her application status.

For more information about FIT, please visit FIT's website at: <http://www.fitnyc.edu>

FIT is firmly committed to creating an environment that will attract and retain people of diverse racial and cultural backgrounds. By providing a learning and working environment that encourages, utilizes, respects, and appreciates the full expression of every individual's ability, the FIT community fosters its mission and grows because of its rich, pluralistic experience. FIT is committed to prohibiting discrimination, whether based on race, color, national origin, sex, gender, gender identity, religion, ethnic background, age, disability, marital status, sexual orientation, military service status, genetic information, pregnancy, familial status, citizenship status (except as required to comply with law), or any other criterion

prohibited by applicable federal, state, or local laws. FIT is committed to providing equal opportunity in employment, including the opportunity for upward mobility for all qualified individuals. Applications from minorities, women, veterans, and persons with disabilities are encouraged. Inquiries regarding FIT's non-discrimination policies may be directed to the Affirmative Action Officer/Title IX Coordinator, 212 217.3360, [titleix@fitnyc.edu](mailto:titleix@fitnyc.edu)